

# PRACTICE BLAMELESS PROBLEM SOLVING.

*Demonstrate a relentless solution focus, rather than pointing fingers or dwelling on problems. Identify lessons learned and use those lessons to improve ourselves and our processes so we don't make the same mistake twice. Get smarter with every mistake. Learn from every experience.*

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This week's fundamental is a BIG one and a tough one for most of us. No matter how we try, it's very challenging not to blame others when things go wrong. Calming our emotions and focusing on solutions is a big key here. Maybe Rhino can help us understand how to do this better?

Most have met our new boxer puppy, Rhino. He's very cute but not the brightest bulb in the pack. Dogs eat everything, but Rhino eats everything and then some! The other day he actually ate Sophy's sock! But that's only half the story, he threw it up and before I could grab a paper towel he grabbed it and ate it again!

What most don't know is dogs are actually the only animal in the entire animal kingdom that will actually eat their own regurgitation. Disgusting yes, but there is an important lesson we can learn from Rhino, if you make a mistake, don't repeat it!

But there is more on a deeper level. The Torah teaches that every animal has a lesson that we can learn from. A dog's name in Hebrew is Kelev. "lev" in Hebrew is "heart." It's true that a dog **is all heart**. No matter what you do to a dog or how good or bad a person you are, they will still come jump, bark and lick you endlessly when you come home at the end of the day. So we see from the dog an important lesson to come at every day and every interaction with our hearts open and with a willingness to be positive, but as we saw above be careful where your heart (emotions) can lead you since they could lead you to regurgitation of the same mistake over and over... yuck! 😬

